

Protecting and improving the nation's health

Data Capture System User Manual

Deleting cache on various compatible browsers

About Public Health England

Public Health England exists to protect and improve the nation's health and wellbeing, and reduce health inequalities. It does this through world-class science, knowledge and intelligence, advocacy, partnerships and the delivery of specialist public health services. PHE is an operationally autonomous executive agency of the Department of Health.

Public Health England Wellington House 133-155 Waterloo Road London SE1 8UG Tel: 020 7654 8000 www.gov.uk/phe Twitter: @PHE_uk Facebook: www.facebook.com/PublicHealthEngland

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Document History

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How to delete your cache

Introduction

Following updates to the data capture system (DCS) users may experience issues using the DCS or accessing data. Users are requested to clear their cache also referred to as internet history. Detailed instructions are available below for each of the broswers compatible with the DCS.

Chrome users



• Click the three horizontal aligned dots in the top right hand corner of your browser.

Figure 1.

		☆ (8
New tab			Ctrl+T
New windo	w		Ctrl+N
New incog	nito windov	v Ctrl+S	hift+N
History			•
Downloads			Ctrl+J
Bookmarks			►
Zoom	- 100)% +	53
Print			Ctrl+P
Cast			
Find			Ctrl+F
More tools			•
Edit	Cut	Сору	Paste
Settings			
Help			►
Exit			

• Hover over More tool's option (figure 2) on the drop-down menu, which will enable the following option list.

Figure 2.

Save page as	Ctrl+S	More tools			►
Create shortcut		Edit	Cut	Сору	Paste
Clear browsing data Ctrl+ Extensions	Shift+Del	Settings Help			Þ
Task manager	Shift+Esc	Exit			

• Click the clear browsing data option under the more tools menu drop down

Figure 3.

Save page as	Ctrl+S	More tools			►
Create shortcut		Edit	Cut	Сору	Paste
Clear browsing data	Ctrl+Shift+Del	Settings			
Extensions		Help			Þ
Task manager	Shift+Esc	Exit			

• Please ensure that every field is ticked off.Click the clear data blue button at the bottom on the right hand side.

Figure 4	4.				1
	Clear brows	sing data			
		Basic		Advanced	
	Time range	All time	Ŧ		
	Clears	ing history history and autocompletic	ons in the addr	ress bar.	
	Cookie Signs y	es and other site data you out of most sites.			
	Cache Frees u	d images and files up 305 MB. Some sites ma	y load more s	lowly on your next visit.	
				Cancel Clear dat	ta

Internet explorer users 🬔

• Select the cog in the top right hand corner of your browser

Figure 1.

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<u>P</u> rint	>
<u>F</u> ile	>
<u>Z</u> oom (125%)	>
<u>S</u> afety	>
Add site to Apps	
View downloads	Ctrl+J
Manage add-ons	
F12 Developer Tools	
Go to pinned sites	
Compatibility View setti	ings
Internet options	
About Internet Explorer	

• The cog will then provide a drop down menu, select Internet options.

Figure 2.



• Selecting Internet options will result in a pop up window

Figure 3.



• Please tick the delete browsing history on exit box and press the ok box

Figure 4.



• Once deleting browsing history has been selected, another deleting browising history tab pop-up option window will appear. Please tick all boxes except for **Preserve Favourites website data** and press the delete button shown in figure 4.

Firefox users



• Click on the three horizontal lines at the top of the right hand side of your browser.

Figure 1.

-		lii\		۲	Ē
С	Sign in to Sync				
0	Content Blocking			Stan	dard
Ģ	New Window			Ct	rl+N
8	New Private Wind	dow	C	trl+Sh	ift+P
Ģ	Restore Previous	Session			
	Zoom –	100	%	+	2
	Zoom – Edit	100	%	+	₽
lii\	Zoom – Edit Library	100 X	% (+	⊾ ^ ⓐ
∭ ₩	Zoom – Edit Library Logins and Passw	100 X	%) (+	₽
≡\ ⊷° ≵	Zoom – Edit Library Logins and Passw Add-ons	100 X	% (+	∠7 □ > ft+A
≦ ° à	Zoom – Edit Library Logins and Passw Add-ons Options	100 X vords	x (+	₽ → ft+A

- Select the options button with the image of the cog beside it.
- Selecting the options button will result in a new tab opening on your page. The new tab will present you with a menu side bar. Select the Privacy & Security option as seen in figure 2. This will then present the browser privacy page.

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	У	u	1	•	۷.



Figure 3.



• Scroll down until the Cookies and Site data header appears. This where you will delete your browser cache.

Figure 4.



• Making sure the box in figure 5 is ticked off. Select the Clear Data option on the right hand side at the top. Your data will then be removed from your browser

Figure 5.

